



SSO – Single Sign-On

What does it do?

Instead of the manual hassle of remembering and securely storing passwords, as well as ensuring strong password usage, Single Sign-On (SSO) automatically logs in users once their data is validated.

How does it work?

When you navigate to www.sympahr.net/yourcompany and Single Sign-On (SSO) is in use, here's what happens behind the scenes:

1. Single Sign-On (SSO) system requests the users ID from Sympa's server.
2. Sympa's server checks with your identity system (like Azure AD or Google) to confirm your identity.
3. Once confirmed, your web browser automatically sends the user ID back to Sympa's Single Sign-On (SSO)
4. The Single Sign-On (SSO) then verifies your identity against Sympa's user database, and you're instantly logged in to Sympa

How do I work with it?

As a regular user you really don't need to think about it at all! It makes accessing Sympa effortless – simply open your browser and go to your Sympa URL to be automatically logged in.

However, if you wish to access Sympa with your admin credentials, you'll need to use the manual login method. To do this, log out by clicking the 'Exit' button, which will direct you to the logout page. From there, you can log back in by clicking 'Manual login'



User enters Sympa's SSO log in page



Sympa's server requests confirmation and the user's ID from the user's server/IDM system.



The users server/IDM system sends the ID and credentials back to Sympa



Sympa verifies your credentials against its own database and then automatically logs you in

Key Features:

- **Robust security:** SSO ensures robust security through SSL/TLS encryption for communication between the user and Sympa, optional intranet encryption, signed login IDs for anti-spoofing, and short-lived login IDs for heightened security
- **Password-Free Convenience:** SSO eliminates the need for users to remember and securely store passwords. This feature simplifies the login process and reduces the risk associated with password management.
- **Automatic Authentication:** SSO seamlessly logs in users once their data is validated, enhancing the user experience and streamlining access to Sympa.
- **Effortless User Access:** Regular users can effortlessly access Sympa by simply entering the URL in their web browser. This frictionless login process improves user productivity and satisfaction.

